



Dialogue

GET INFORMED. DECIDE. VOTE.

VIRTUAL HEALTH CARE CONTINUATION REFERENDUM



**Vote Online:
March 1, 10 am - March 3, 6 pm
gsa.mcmaster.ca**

1. WHY VIRTUAL HEALTH CARE?

Access to in-person health services can often be limited and inconvenient for students. With Virtual Health Care (provided by Dialogue), health care is always just a tap away no matter where students are, and they never have to wait in line at a clinic.

Currently, students covered by the GSA Health Plan already have access to Virtual Health Care for the 2021-2022 policy year, until Aug. 31, 2022. Now the GSA is holding a referendum to determine if students support the continuation of the service for future years.

2. WHAT DOES VIRTUAL HEALTH CARE INCLUDE?

Virtual Health Care allows students to consult doctors and nurses via a mobile app or on the web from anywhere in Canada.

The service evaluates and treats only health issues that can be assessed via telemedicine, when a physical exam isn't required. Around 70% of typical walk-in clinic cases can be treated virtually.

The following features are included:

- Fast access to medical professionals via chat, video, or phone
- Video consultations with licensed doctors and nurses
- Follow-up from the Dialogue team or referral to specialists
- Prescription delivery to your pharmacy

Find out more about what the current Dialogue Virtual Health Care service offers at www.studentcare.ca.

3. WHAT CAN I CONSULT THE SERVICE FOR?



Certain conditions: nasal congestion, sore throat, cough, fever, vomiting, diarrhea, minor aches and pains, headaches, migraines, allergies



Dermatology conditions: skin rashes, hives, or abrasions



Minor emergencies: urinary tract infection, conjunctivitis, or sinusitis



Advice regarding minor injuries: cuts, bites, muscular or joint pains



Sexual health: sexually transmitted infection (STI) information and screening

4. HOW MUCH WOULD IT COST?

Starting in the 2022 Fall Term, the annual fee for access from September to August would be \$44.07 (including applicable taxes). Students automatically covered by the GSA Health Plan would also automatically be charged the Virtual Health Care fee with their tuition and other fees.

5. COULD I OPT OUT?

Yes, the fee for Virtual Health Care would be designed to allow students to opt out during a Change-of-Coverage Period at the beginning of the school year and receive a full refund.

6. WHERE AND WHEN CAN I VOTE?

Students can **vote online between March 1, 2022 at 10 am – March 3, 2022 at 6 pm.** Visit gsa.mcmaster.ca for more information.